



**WEST GIPPSLAND
HEALTHCARE GROUP**

Caring for our Community

14 September 2020

To whom it may concern:

Capability Reference: Williams and Burns Contracting Pty Ltd (Williams and Burns)

West Gippsland Healthcare Group recently completed a \$9.3M capital project, adding an eight-bed short stay unit and third theatre to the main hospital site. Williams and Burns was engaged by the project’s lead contractor to provide mechanical services as part of the build.

Post construction, while the lead contractor is responsible for the 12 month Defect Liability Period, Williams and Burns has worked directly with WGHG’s in-house Maintenance Team to complete scheduled maintenance and address any issues that presented.

Our Team has found them to be very reliable, extremely responsive and pleasant to deal with. They provide advance notice when attending site, detailed maintenance reports and always report on job status to the Maintenance Team prior to leaving site. For these reasons WGHG is considering offering ongoing maintenance work to Williams and Burns post the DLP; work that would ordinarily be directed to an existing mechanical contractor.

Based on our dealings with the company over the past 12 months I have no hesitation in recommending them for works within other health facilities.

Please feel free to contact me to discuss if required.

Sincerely

Melissa Taylor
General Manager Facilities Management
West Gippsland Healthcare Group

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